

amPlus Protection Plan Terms & Conditions



Thank for your purchasing the amPlus Protection Plan. Please read the following Terms and Conditions carefully so you fully understand what's included under this plan. This plan is not an insurance policy.

DEFINITIONS: Throughout this plan, the following words have the following meanings:

1. "we", "us" and "our" shall mean the administrator of this Protection Plan, TechMatte, P.O Box 150 Bradford Woods, PA 15015. You may reach us at support@techmatte.com.
2. "covered device" means the consumer device that you purchased and is covered by this plan; and
3. "you" and "your" mean the individual who purchased the amPlus plan.

INSTRUCTIONS: This plan, including the terms, conditions, limitations and exclusions, and your order confirmation email, constitute the entire agreement between you and us. Please keep this plan and your order confirmation email for future reference; you may need them to obtain service. You must follow our instructions for proper use of the plan. Failure to follow our service guidelines may result in the denial of what's included under this plan.

WHAT IS INCLUDED:

FOR ALL COVERED DEVICES: this plan includes amFilm screen protectors that offer protection to your covered device. If your screen cracks while using an amFilm screen protector, this plan offers an amount of repair reimbursement based on the plan you selected. This plan also includes access to support for your covered device through support@techmatte.com during the term of this plan.

This plan includes the following, beginning on the date of purchase:

1. Free amFilm screen protector for your covered device.
Free screen protector can only be used for registered device.
All compatible amFilm screen protectors are complimentary except UV screen protectors, which are excluded from this plan.
May claim one (1) amFilm screen protector per month (30 days). First Class standard shipping fee of \$2.49 is required for each screen protector claim.
2. Damage reimbursement if the screen protector fails to protect in an accident.
For basic plan, you may claim up to \$100 reimbursement.
For premium plan, you may claim up to \$200 reimbursement.
You do not pay a deductible when filing a claim.
May file two (2) claims annually (12 months).

TERMS OF PLAN:

The term of this plan begins on your date of purchase via your order confirmation email. Device coverage remains in effect throughout the duration of your term, unless cancelled.

GENERAL PROVISIONS:

TO REGISTER A DEVICE: To register, you may register your device from the link of your order confirmation or go to your TechMatte online account. You are required to provide the following information when registering your device: maker and model of device, IMEI or serial number of device, uploaded image(s) of device's damage-free phone screen and uploaded image(s) of device IMEI or serial number. *Note: Your amPlus plan is activated upon purchase. It is your responsibility to register your device in order to request a new screen protector or file a damage claim. Failure to complete device registration does not cancel the plan and you will not be refunded for the duration of your active plan.*

TO MAKE A CLAIM/ HOW IT WORKS: If your covered device experiences screen damage, you may go online to <https://techmatte.com/amPlusClaim> twenty-four (24) hours a day, seven (7) days a week. We will reimburse up to \$100(Basic Plan)/\$200(Premium Plan) or the repair cost, whichever total is less. You are required to send three (3) items when filing a claim: (1) send a photo of the original covered device verifying an amFilm screen protector was on the device when your screen was damaged, (2) send a photo verifying the Serial Number or IMEI of your damaged device is the same as what's registered on your TechMatte account and (3) send your receipt verifying the repair fee and repair date.

LIMIT OF LIABILITY:

1. PER-CLAIM LIMIT: May file two (2) claims annually (12 months).

2. AGGREGATE CLAIM LIMIT: The total amount we will reimburse for each claim for the covered device is based on the protection plan you purchased indicated on your order confirmation email. The BASIC plan reimburses up to \$100 in screen repairs and the PREMIUM Plan reimburses up to \$200 in screen repairs.

SERVICE/DEDUCTION FEE: There is no service or deduction fee for repairs provided under this plan.

TRANSFERABILITY: This plan may be transferred to a subsequent device under the same owner at no additional charge. To transfer this plan, you must sign into your TechMatte account at <https://techmatte.com/Login.aspx> and follow the steps to register your new device.

WHAT IS NOT INCLUDED:

1. Repair reimbursement for devices with pre-existing conditions;
2. Repair reimbursement for non-screen damage;
3. Devices not registered successfully;
4. Failure to follow our file claim instructions.

RENEWAL: This plan automatically renews on a monthly basis.

CANCELLATION: You may cancel this plan for any reason by contacting support@techmatte.com.